

Sent: Thursday, July 22, 2010 10:17 AM
Subject: Planning application and procedures

Good morning Heather,

I wanted to write to express our sincere gratitude to you and your fellow Council members for the excellent meeting Susan and I attended on Tuesday evening, we are both very grateful, thank you. The outcome was completely satisfactory and for that, we are able to now draw a close to the final chapter of this difficult and stressful situation which has taken nearly three years of our time and effort.

It is now with reflection and the comment that Chris Sedergreen made at the meeting about promises made and follow through of procedures to the public and the integrity of Council decisions that prompted this communication. When Sue and I reviewed our file from the start of this situation to today, we observed that there have been a number of major shortfalls in the process for environmental development which I think is worthy of mention, I outline my questions below;

How can a developer commence building a full service utility pump station without planning permission, application papers or any permission from any department of Anmore village, not once but twice?

In the development plan, and development file (which I viewed for over four hours at the village hall) how can there be no papers or reference to such a pump station be made on a three phase development of such a scale as uplands and yet there are a significant numbers of paper data on other menial details of the development such as the color of the railings of the bridge?

How can a developer be allowed to build such an eye sore of a building given Anmores rural quality location and the diversity of building products available? (you may notice in Port Moody their pump station is built of stylish building materials and is designed to blend into the environment, not stick out like a sore thumb?

How can and should a developer be allowed to rape the landscape and leave it in such a poor condition for so long without some kind of conscience of how residents may feel (given they have to live right next door to it or pass it by)

How can a developer be allowed to construct a building of such controversy and not be penalised or fined in any way at all?

Why did the City of Anmore allow the building to be built knowing that the plans has been submitted and yet the building was still built but in the wrong location, built and constructed over time and yet still allowed to be completed?

Where was the Anmore village architect when the building was being constructed and the inspectors that passed the building at each stage of its development?

How could the plans be so dramatically changed from the start to the finish. It would seem to me that Isaak et al decided to submit an application which allowed it to proceed but knew full well that it would change over time, for example the aluminium roof vent which does not show on any plans at any point along the way, the loss of the living roof etc, the fact that the light fixtures are doubled up on one side and the light illuminates the entire street. The fact that when Susan and I complained when the lights were first switched on that the developer purposely switched them on and left them on over a five day period to annoy and upset us. How can and should a developer be allowed to treat paying residents of Anmore in this way? I note in the Uplands file that other such mini projects with the same developer ended up in a similar way but were pacified with

the use of the word "misunderstanding". In reality, the developers had and continue to have their own agenda and play which ever card that seems appropriate to get acceptance and then in reality deliver something completely different but, oh well, it's built now so we have to accept it.

The above questions are relevant to the file correspondence I have and I noted that I have carried out well in excess of 60 emails, 280 telephone calls and numerous other discussions along the way. Susan and I were forced into this situation and we do not want to see others face the same fate from poor management practices and lax and ineffective procedures which allow for significant latitude on key areas of village development. I am not writing this email to complain, the project is now complete and we have done the best we can. Susan and I spent in excess of \$1 million for our home which is sacred to us, we did not have land given us nor did we have any handouts, we earned it by a life time of hard work which is why the people in this project should be held accountable in the future, because if they do it once, they will do it again, it may be your home next.

I would like to see Council conduct some kind of investigation of how so many mistakes be made and the answers to the questions I have raised above. I know that this email will not please some, I really don't care, I think that the last three years of stress and upset caused by the pump station development should never occur again to anyone resident of Anmore.

Thank you for attention regarding this matter,

Respectfully yours,

David Butterton