



## Program Evaluation Survey Results

Fall 2010

The YMCA CCRR Program Evaluation Survey was distributed in the Fall of 2010 to 1,056 newsletter and/or electronic update subscribers of YMCA CCRR services. One hundred and sixty four responses were received and of those responses 94.4% indicated they were currently providing child care. The majority of those who responded operate, or are employed, at child care facilities in the YMCA CCRR service area (Burnaby, New Westminister, Coquitlam, Port Coquitlam, Port Moody, Anmore, and Belcarra).

The community in which they provide child care is indicated below:

	Response Percent	Response Count
Anmore	1.3%	2
Belcarra	1.3%	2
Burnaby	31.1%	47
Coquitlam	35.1%	53
New Westminister	7.9%	12
Port Coquitlam	13.2%	20
Port Moody	9.9%	15
Skipped question		13%

Of respondents, the largest number indicated they provided licensed family child care:

* Facility Type	
Licensed Multi-Age Child Care (Group)	12.4%
Registered Licence-Not-Required Child Care	3.7%
Licensed Family Child Care	36.6%
Licensed In-Home Multi-Age Child Care	14.3%
Licensed Infant/Toddler Child Care (Group)	6.8%
Licensed 30 month—5 Years Child Care (Group)	13.0%
Licensed School Age Child Care (Group)	13.0%
Licensed Preschool	17.4%
Informal Child Care Provider	1.9%
I am currently not providing child care	5.6%

\* Please note: some child care providers are “Multi-Licensed” facilities and therefore, multiple categories apply.

The survey questions primarily evaluate CCRR staff and services, however, a number of questions were asked to provide a “snap shot” in time regarding issues such as vacancies and waitlists. The information collected should be considered anecdotal in nature as many child care providers did not choose to participate in the survey. Furthermore, the survey results cover a large geographical area and results cannot be generalized to specific areas. Child care needs vary greatly from one neighbourhood/community to another. Statistical information, such as child population, work profiles, etc. can be found on the Stats Canada website.

	Yes	No	Not sure
My enrollment has increased over the past year	46.20%	43.90%	9.80%
I am considering expanding my child care facility	26.30%	63.90%	9.80%
Currently I have families on a waitlist	50.40%	44.40%	5.30%
My enrollment has decreased this year	24.10%	68.40%	7.50%
Currently I have vacancies in my child care	53.40%	42.10%	4.50%
I am considering closing my child care facility	5.30%	87.20%	7.50%
I am worried about losing the space my facility occupies	12.30%	79.20%	8.50%
I have increased my fees this year	34.40%	61.80%	3.80%
In order to meet client needs I have increased my hours of operation	17.10%	78.30%	4.70%
I have difficulty finding qualified substitutes/staff	46.50%	42.60%	10.90%

If you have any questions regarding the above information, please feel free to contact our office.